



CUMBERLAND POLICE DEPARTMENT

**1380 Diamond Hill Road
Cumberland, Rhode Island 02864
401-333-2500**

PHONE CALL COMPLAINT PROCEDURE

- After receiving a phone call, hang-up, then pick up the phone – listen for the dial tone and press *57
- Stay on the line and the data will be recorded by the Annoyance Call Bureau
- You will be directed to call 1-800-332-6963 for further instructions
- You will be given a Cumberland Police Incident number
- This procedure must be followed or data will not be recorded by the Annoyance Call Bureau
- Call Trace or *57 will only trace the last call received
- The Annoyance Call Bureau will keep a file for 30 days
- You must instruct the Annoyance Call Bureau to forward information to the Police for follow-up investigations
- Trace data will not be given to the complainant
- A fee of \$3.25 will be billed by the phone company for each call that is successfully traced